

Annual Report 2007-2008

Expanded Career Services to the Disadvantaged in Arkansas

For more than 32 years, Frank Lyon Center for Employment, Education, & Training has served residents in Pulaski County. The Center provides job readiness skills training, job placement assistance, and other support services to residents of the Central Arkansas by working with a variety of local agencies such as the Arkansas Rehabilitation Services, Department of Developmental Disabilities Services, Arkansas Workforce Center at Little Rock and many more in an effort to assist individuals with obtaining employment. Goodwill also helps create career opportunities at Conway, El Dorado, and Hot Springs by providing job training and employment services at its retail locations.



Year in Numbers

- 69** Counties served in Arkansas
- 16** Goodwill stores & donation centers throughout Arkansas
- 83,058** Individuals who donated material goods
- 788,589** Shoppers welcomed at Goodwill stores
- 4** Locations offering Goodwill's training programs and job services
- 141** Individuals employed by Goodwill
- 13** Goodwill employees with disabilities
- 1,162** People served in employment and training programs
- 57** Program participants who found employment within the community
- 40** People gaining work experience through Goodwill's Contract Services
- 90** Cents of every dollar raised goes toward Goodwill's training program & employment services

Contributors

Goodwill Industries of Arkansas appreciates all donations. Thank you! Contributions to Goodwill ensure that our services to individuals with disabilities or other special needs in our community will continue. We sincerely apologize if a name has been inadvertently omitted or misplaced.

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 Nichols Plumbing Company, Inc
 Fred Perkins
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 Charles Whiteside
 Mary Williams
 Robert Wright

Statement of Activities

Revenues	Year ended 6/30/08
Participant Programs & Services	\$273,450
Donated Goods & Retail	9,515,097
Contributions	3,401
Miscellaneous	225,450
Total Revenues	\$10,017,398

Expenses	Year ended 6/30/08
Participant Programs & Services	\$499,995
Donated Goods & Retail Services	6,917,855
Management & General	873,022
Operational Reserve/Capital Replacement	1,726,526
Total Expenses	\$10,017,398

Goodwill Programs and Services

Assessment Program

The Assessment Program provides a comprehensive assessment to help individuals with disabilities or other special needs develop a plan for employment.

Work Adjustment Program

The Work Adjustment Program serves people with little or no work experience—or those who have been out of work for an extended period of time. The intent of this program to help individuals understand the meaning, value, and demands of work, or to reestablish skills, attitudes, and work behaviors.

Extended Services Program

The Extended Services Program provides additional training to further develop an individual's skills and attitude necessary to succeed in competitive employment.

Job Placement Services

Job Placement Services assists individuals in obtaining competitive employment.

Supported Employment

Supported Employment is a program designed to train the individual with a severe disability in the competitive employment environment.

Work Activity Center/Adult Development Program

The Work Activity Center/Adult Development Program provides services to adults who are developmentally disabled and who are in need of a structured daily program.

Workforce Alliance for Growth in the Economy (WAGE)

Goodwill and the Pulaski County Special School District's Adult Development Program have collaborated to work together to provide training and certification in employability, industrial, and clerical skills.

Ticket-to-Work Program

The Ticket to Work Program is a nationwide initiative of the Social Security Administration (SSA) designed to give disability beneficiaries who receive SSI or SSDI, the opportunity to achieve steady, long-term employment by providing them greater choice and opportunities to work.

Job Connection Program

The Job Connection Program is a program designed to provide free job placement services to individuals seeking community-based jobs. We are helping participants assess their career goals, prepare strong resumes and cover letters, identify prospective employers, and conduct successful job interviews.

Health Equipment Link Program Services (HELPS)

Goodwill Industries HELPs Program collects cleans and refurbishes equipment before linking it to someone in need in the community. The wheelchairs, walkers, crutches and other pieces of durable medical equipment provided through the HELPs program are free of charge to people who are in need of this equipment.

Outsourcing Your Production Needs

Goodwill's Contract Services helps generate revenue for employment training programs in addition to providing work opportunities for Goodwill participants. Goodwill is appreciative to the following companies for recognizing the benefits of using Goodwill as a resource to help them find good employees:

Cintas Corporation

Global Compass Insurance Group

Partners Cards, Inc

United Systems of Arkansas, Inc



From assembly and packaging to grounds keeping, Goodwill provides a broad range of services. Contact Dale Hoff, Director of Mission Services, at (501) 372-5100 ext 148 or dhoff@goodwillar.org and discuss how Goodwill can meet the specific demands of your business.